Queen Mary University of London

Barts and The London School of Medicine and Dentistry

Blizard Institute

Identifying patients' views on using PROMs in clinical practice

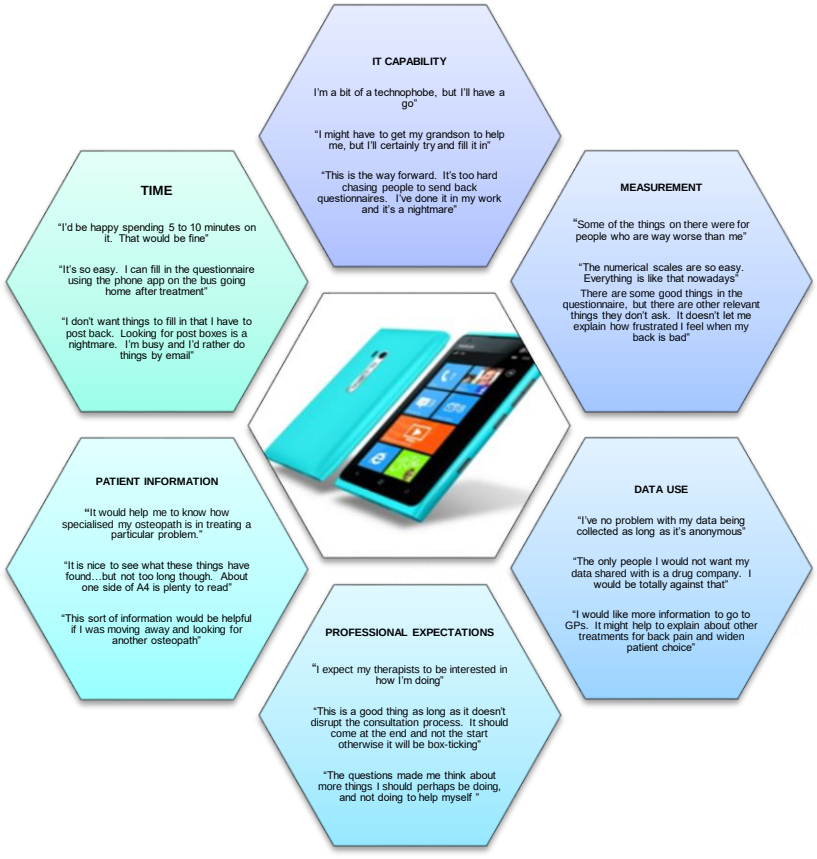
Carol Fawkes, Dr Robert Froud, and Dr Dawn Carnes

Aims of the study

To identify patients' views on the use of PROMs in clinical practice;
To assess their views of the use of technology for questionnaire completion;
To assess other issues surrounding completion including time and location.

Method

Individual interviews were undertaken with patients throughout the United Kingdom (N=18). Interviews were semi-structured and based on a topic guide developed from the literature. Interviews were recorded and transcribed verbatim. Data were analysed using the Framework approach (Ritchie and Lewis, 2003). Themes and sub-themes were developed from the analysed data, and distinct themes emerged. Some of themerging themes with accompanying quotes are shown below.



Conclusions

Patients were enthusiastic about using PROMs in practice. Their views were included in the design of a PROM app for use in clinical practice. They expressed the need for clear information about the use of their data. An app that was quick and straightforward to use both on a smartphone and via the Internet was emphasised.

Ethics

Ethical approval for this study was given by Barts and The London Queen Mary's School of Medicine and Dentistry Ethics Committee (QMREC2013/57).

Funding

App development was funded by the Institute

Reference

Ritchie J, and Lewis J. Qualitative Research Practice: A Guide for Social Science Students and Researchers. London: Sage Publications; 2003.

National Council for Osteopathic Research NCOR

http://www.ncor.org.uk/patients/prom-app/